



Police Liaison Group
St. Margarets & North Twickenham

Incident Reporting on event days at the Twickenham RFU Stadium

Report to the RFU via Telephone, Text, Twitter or Facebook

- Urination (including for clean up)
- Anti Social Behaviour

Report to the Police via SNT mailbox / telephone number

- Anti Social Behaviour / urination (for record only)
- Any other non 999 incidents (for record only)

If you need the police to attend an incident it is a 999 call which will be communicated to officers in the control room.

Use the telephone/text service for immediate cleansing. The RFU will send a clean up crew to the affected area. Social/event police will be alerted who will visit the location, being able to issue spot fines. The incident will be recorded.

The incidents will be recorded for review after the event.

The call will be sent immediately to the police team in the control room who will manage the response directly. No RFU staff are involved.

Report incidents to the Police - Contact Details

Emergency only - Dial 999

Non emergency incidents (for record only):

Email the Safer Neighbourhood Team on:

stmargarets&northtwickenham@met.police.uk

or call 02071759465 leaving a message about the incident.

Report to the RFU - Contact Details

Telephone: 07894 814180

Text: 07894 814180

Twitter: @rfuhometurf

Facebook: rfuhometurf

Please note that the Police Safer Neighbourhood Team and RFU meet post events to discuss all reported issues and incidents to better prepare for future occasions. Your comments are appreciated and valuable. They will help to shape future event day controls.

